

Tennessee Surgical Quality Collaborative Surgical Clinical Reviewer Education Day: Maximizing the SCR Role in Driving Surgical Quality Improvement

May 16, 2019 THA Offices, Brentwood, TN 8:30 am – 2:30 pm CT

Target Audience: Clinical Abstractors for ACS NSQIP and Quality Data systems

Overview: The Tennessee Surgical Quality Collaborative SCR Education Day convenes hospitals that participate in the American College of Surgeons National Surgical Quality Improvement Program (ACS NSQIP) for education and sharing of evidence-based best practices to improve surgical outcomes. The SCR meeting focuses on equipping the Surgical Clinical Reviewers with knowledge and tools to enhance their data abstraction and use of the data reports to drive surgical quality improvement activities at their organization.

Learning Objectives:

- 1. Describe the reports and tools available in the NSQIP platform to share data analysis and results.
- 2. Discuss strategies SCRs can use to identify quality improvement opportunities and garner leadership support for implementation.
- 3. Identify key skills and ACS resources the novice SCR needs for success in the SCR role.
- 4. Demonstrate an evidence- based tool for healthcare professionals to use to enhance resilience and reduce burnout.
- 5. Identify challenges and discuss case studies to improve abstraction skills.



<u>Agenda</u>

8:30 am Icebreaker

Sherree Levering, RN SCR, Vanderbilt Univ. Med.Ctr.

8:50 am Welcome!

Chris Clarke, RN, BSN Sr. Vice President, THA

9:00 am Using the NSQIP Database and Reports

• How to get the data you need to help improve quality

10:00 am Break

10:15 am Three Good Things

11:00 am Lunch

11:45 am Reflections from a New SCR

12:30 pm Difficult Scenarios and Definitions

2:15 pm Wrap up and Dismissal

Lisa Twyman, RN, BSN SCR, Jackson-Madison Co. General Hospital

Chris Clarke, RN, BSN Sr. Vice President, THA

Sonya Brown, RN, BSN, CCRN, CNRN SCR, Parkwest Medical Center

Jakob Lapsley, Assistant Manager ACS Clinical Support Team

Leilani Evans, RN SCR, Bristol Regional Medical Center

